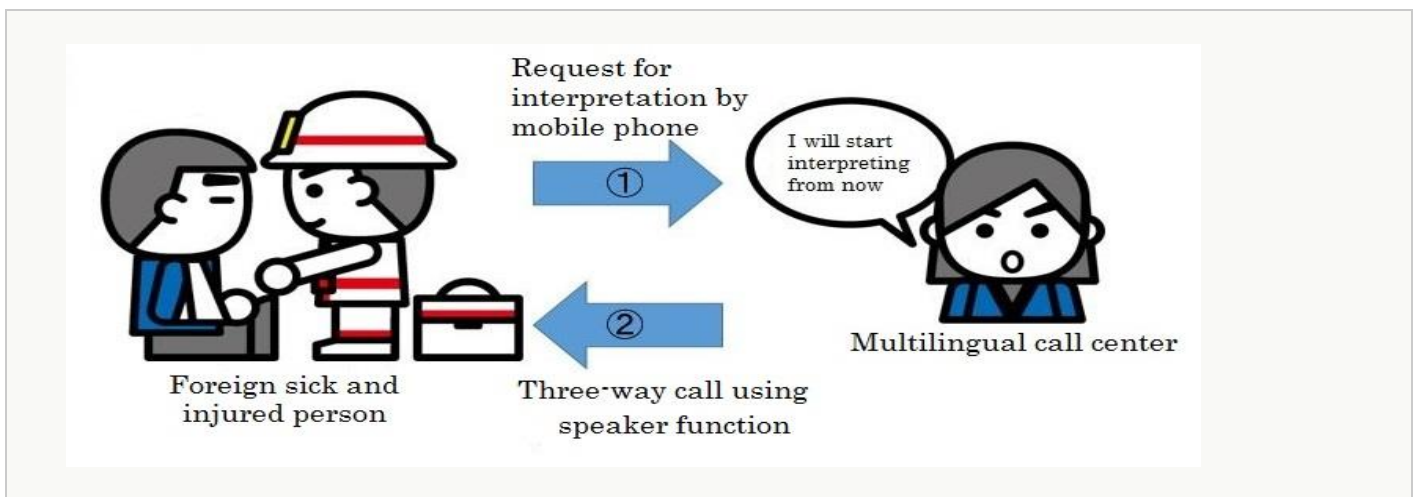


# Launch of Multilingual Interpreter Service

The Marugame City Fire Department has introduced a multilingual call center to handle 119 calls in languages other than Japanese. We cope with simultaneous call of multilingual call center and commander, three parties of caller. In addition, it can be used as communication of members at the scene of emergency or disaster.

The image at the time of the 119th report



Supported languages are 15 languages including English, Chinese, Korean, Spanish and Portuguese.

We operate 24 hours a day, 365 days a year.